



TERMS AND CONDITIONS

Version 1.0_Public

www.teknovate.co.za

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Teknovate Terms & Conditions

By using our website or services, you agree to these Terms & Conditions. If you do not agree, please do not use the site or services. For privacy and cookies, see our Privacy Policy and Cookie & Tracking Policy.

1) Introduction & Scope

These Terms govern access to and use of Teknovate websites, products, and services, including any online purchase, subscription, support interaction, or participation in events and promotions. By accessing the Services, you agree to be bound by these Terms, our Privacy Policy (CMP-PRIV-001), and our **Cookie & Tracking Policy**.

2) Who we are (Responsible Party/Controller)

Teknovate Consulting (Pty) Ltd acts as the Responsible Party (under POPIA) and Controller (under GDPR) for personal information/personal data it processes. Information Officer (POPIA)/Data Protection Officer (GDPR): Audrey Abplanalp. Primary contact for privacy matters: **compliance@teknovate.co.za**.

3) Eligibility and Accounts

You must be legally capable of entering into contracts. If you create an account, you are responsible for safeguarding credentials and for all activity under your account.

4) Acceptable Use

You agree not to misuse the Services (including hacking, scraping, fraudulent transactions, infringing IP, distributing malware, or violating privacy/consumer laws).

5) Information, Privacy and Cookies

Processing of personal information is governed by POPIA and, where applicable, GDPR. Cross-border transfers will follow POPIA Section 72 and GDPR Chapter V safeguards. Non-essential cookies require consent for EEA/UK users.

6) Content, IP and Licensing

All website content, trademarks, designs, text, images, software, and materials are protected by copyright and other laws. You may view and print Content for personal, non-commercial use.

7) Ordering, Pricing, Payment and Delivery

Listings are invitations to treat; orders are subject to acceptance. Prices may change. Taxes/fees are shown at checkout. Cooling-off rights apply under ECTA s44.

8) Direct marketing and your choices

Electronic direct marketing follows opt-in/opt-out rules under applicable law (POPIA/CPA; GDPR for EEA).

9) Third-Party Services and Links

Third-party sites or integrations are subject to their terms and privacy practices.

10) Security, Cybercrime and Fraud Warning

We employ reasonable safeguards; however, internet transmission is not fully secure. We will never email changes to our banking details.

11) Anti-Bribery/Anti-Corruption

We maintain zero tolerance for bribery and corruption.

12) Warranties and Disclaimer

Services are provided 'as is' and 'as available.' To the extent permitted by law, we disclaim implied warranties.

13) Limitations of Liability

Teknovate shall not be liable for indirect, incidental, special, consequential, or punitive damages arising from use of the Services.

14) Indemnity

You agree to indemnify Teknovate against claims, losses, damages, costs, and expenses arising from your breach of these Terms.

15) Governing Law; Complaints & Dispute Resolution

These Terms are governed by the laws of the Republic of South Africa. Disputes are subject to the jurisdiction of the High Court of South Africa.

16) Changes to These Terms

We may update these Terms to reflect legal, regulatory, or business changes.

17) Contact Us

Email: info@teknovate.co.za | Compliance: compliance@teknovate.co.za | Phone: +27 (0)68 528 0658